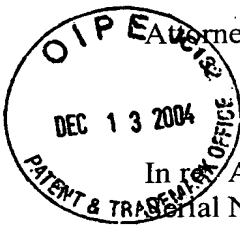


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C. [Signature]



Attorney's Docket No. 5577-214

PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Arrowood et al.

Confirmation No.: 8210

Serial No.: 09/693,663

Group Art Unit: 2157

Filed: October 20, 2000

Examiner: Lashonda T. Jacobs

For: METHODS, SYSTEMS AND COMPUTER PROGRAM PRODUCTS FOR  
WORKLOAD DISTRIBUTION BASED ON END-TO-END QUALITY OF  
SERVICE

Date: December 9, 2004

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**SUPPLEMENTAL INFORMATION DISCLOSURE STATEMENT**

Sir:

Attached is a list of documents on form PTO-1449 together with a copy of each identified document. This Information Disclosure Statement is submitted in accordance with 37 C.F.R. § 1.97(c), before final Office Action or Allowance, whichever is earlier.

The Commissioner is authorized to charge the \$180.00 petition fee set forth in 37 C.F.R. § 1.17(i) as required by 37 C.F.R. § 1.92(d)(3) to IBM Deposit Account No. 09-0461. The Commissioner also is authorized to charge any additional fee or credit any refund to IBM Deposit Account No. 09-0461.

Respectfully submitted,

12/14/2004 SHINASS1 00000035 090461 09693663

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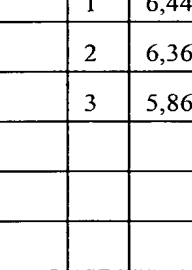
**CERTIFICATE OF MAILING**

I hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail in an envelope addressed to: Mail Stop Amendment, Commissioner for Patents, PO Box 1450, Alexandria, VA 22313-1450, on December 9, 2004.

[Signature]  
Traci A. Brown

FORM PTO-1449 U.S. Department of Commerce  
Patent and Trademark Office

LIST OF DOCUMENTS CITED BY APPLICANT  
  
(Use several sheets if necessary)



Attorney Docket Number: 5577-214

Serial No.  
09/693,663

Applicants: Arrowood et al.

Filing Date: Oct. 20, 2000      Group: 2127

U. S. PATENT DOCUMENTS

Examiner Initial		Document Number	Date	Name	Class	Subclass	Filing Date if Appropriate
	1	6,445,704	9/2002	Howes et al.	370	392	
	2	6,363,081	3/2002	Stephen T. Gase	370	466	
	3	5,867,661	2/1999	Bittinger et al.	709	227	

FOREIGN PATENT DOCUMENTS

		Document Number	Date	Country	Class	Subclass	Translation Yes   No

OTHER DOCUMENTS (Including Author, Title, Date, Pertinent Pages, Etc.)


EXAMINER  
\*EXAMINER

DATE CONSIDERED

Initial if reference considered, whether or not citation is in conformance with MPEP 609; draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.